## COVID-19 Impact On Our Practice

As you are no doubt aware, the COVID-19 virus is having a significant impact on many communities around the country. Our doctors and staff have been closely monitoring the situation – including the recommendations of the Centers for Disease Control and Prevention (CDC) and other health organizations.

We have developed a proactive response plan that takes steps to ensure that we help protect the health and safety of our staff and patients:

- We Remain Open to Serve You As of March 16th, we plan to remain open to serve our patients and will notify you if there are any changes. We will be here to help you with your medical needs. There may be some variation in the hours in the coming weeks. Please call before making any unscheduled visits.
- Your Appointment At this time, there is no disruption in our schedule and we look forward to serving you at your next appointment. If you have not yet scheduled your appointment, our staff is ready to assist you. If you need to modify your appointment for any reason, please contact us.
- Commitment to Cleanliness and Safety Our standard cleaning and sterilization procedures have always used EPA-certified cleansers and disinfectants to maintain the cleanliness of our offices and equipment. We practice universal precautions far beyond what the requirements for the virus are calling for. We will continue to be diligent in maintaining universal precautions. You can feel safe and secure in our office.
- Emergency Care Will Always be Available Even if we are forced to discontinue providing routine care for a period of time we will always be available to address emergencies. A plan is in place to provide emergency care both in-person and via telemedicine.

Thank you for your trust in us during these challenging times. We will send updates as the situation evolves.